

Response to 500
Line 510 - 482251 mt 510
Range Telephone Coop., Inc. - MT
Study Area 482251

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Range Telephone Cooperative, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Range Telephone Cooperative, Inc. complies with the service quality standard rules of the Federal Communications Commission and with those of the State of Montana as promulgated in the Montana Public Service Commission Rules at ARM38-5-3301. Range Telephone Cooperative, Inc. is committed to providing the highest quality service to its subscribers.,

Service Quality Standards and Consumer Protection Rules Annual Certification

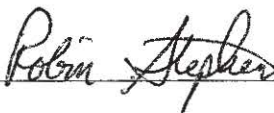
| | | |
|-------------------------|-------------------------|-----------------------------------|
| Robin Stephens | Chief Executive Officer | Range Telephone Cooperative, Inc. |
| Printed Name of Officer | Title of Officer | Company Name |

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

June 6, 2014

Executed on

Signature



Printed /Typed Name

Robin Stephens